



## Helpful Information when Applying for FEMA Assistance

You may apply for FEMA disaster assistance **online** or get help by applying at a **Disaster Recovery Center** or by calling the **FEMA helpline** at 800-621-3362.

- **ENSURE YOU ARE READING ALL INFORMATION THOROUGHLY WHILE GOING THROUGH THE APPLICATION PROCESS.**
- Once you have completed Creating an Account at Login.gov, it will give you an option to move forward to DisasterAssistance.gov- click **Agree & Continue**.
- This will take you to the Application Center at ***www.DisasterAssistance.gov*** where it provides a list of information you will need to complete the application.
  - **Social Security Number** (Use yours OR the SSN of a qualified minor child).
  - **Annual Household Income** (Include your household's pre-disaster income before you deduct anything).
  - **Contact Information** (Include your phone number; home address at the time of the disaster; and current mailing and email addresses).
  - **Insurance Information** (Include the type(s) of coverage and insurance company name(s)).
  - **Bank Account Information** (If you qualify for assistance, the money will be deposited directly into your account).
- **YOU MAY NOT HAVE ALL OF THIS INFORMATION, BUT COMPLETE TO THE BEST OF YOUR ABILITY. SOMEONE FROM FEMA WILL CONTACT YOU FOR MORE INFORMATION.**
- It's important you understand that your application becomes a legal document, and FEMA may use outside sources to verify the information you enter.
- If you need to complete the application for someone else FEMA allows someone else to apply for them, if they can give all the information needed. The person needing assistance must give FEMA a signed Release of Information form that allows you to access their file. You may access this form through a hyperlink on the first page of the application process.
- Keep in mind that the person named on the application must be a U.S. Citizen, non-citizen national, or qualified non-citizen.



- You may also apply under a qualified minor child who lives in your household. To do so you will need to enter the child's information as the applicant.
- If you are applying under a qualified minor child, you will need to list a parent or guardian as a "Co-Applicant". A Co-Applicant will have full access to ask for or update information on the application when they call the FEMA helpline. They may not be able to access the online account.
- If at any time you need assistance completing your application, have questions about the application or need to provide more information you should contact the **FEMA HELPLINE at 1-800-621-3362**.
- To check the status of your application you will visit ***www. Login.gov***.

***This document is informational only and is not a step-by-step guide to starting the process with FEMA as the process can change at any time.***

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**If you're facing a disaster-related legal issue, we're here to assist you.**

**CONTACT US:**

- **Call** our Disaster Hotline at 1-855-204-2569, Monday to Friday, from 9 a.m. to 5 p.m., or leave a message 24/7.
- **Email** the Disaster Legal Services Team at [disasterlegalservices@nmlegalaid.org](mailto:disasterlegalservices@nmlegalaid.org).

**FOLLOW US ON FACEBOOK:**

**Facebook.com/NMDisasterLegalServices/**

**OR scan the QR Code**

